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Leadership and Units within the DFA

The DFA consists of the following departments:

- Administrative Business Service Center (ABSC), Brian Melman, Director
- Facilities Management (FM), Luce Hillman, Executive Director
 - **Custodial Services**
 - Physical Plant Department
 - Planning, Design & Construction
 - Sustainability Office
 - Transportation & Parking Services
- Finance & Facilities Administration (FFA), Jennifer Greaves, Director
- Financial Analysis & Budgeting (FAB), Shari Bergquist, University Budget Director
- University Financial Services (UFS), Claire Burlingham, University Controller
 - Disbursement Center
 - Financial & Cost Accounting
 - Non-credit Registration
 - Payroll & Tax Services
 - Print and Mail Center
 - **Purchasing Services**
 - **Treasury Services**



Demographic Headcount and <u>February 2022 Campus Climate Survey Data</u>

At the time of the Campus Climate Survey (CCS), there were 518 employees within the Division of Finance & Administration. This included 29 Human Resource Services staff



Professional Development

4. Provide a supportive culture, and access to continued professional growth opportunities for DFA employees

Action items for this goal will include expanding this current initiative:

 Partner with other training and educational institutions to provide access to ESL classes, cross-training opportunities, certification programs

5. Establish an accountable program of cultural competency and inclusive excellence

Action items for this goal may include:

 Opportunity and paid time for employees to pursue trainings, workshops, or other growth opportunities to develop cultural competency

Accessibility

6. Work with campus partners to improve the level of support within the DFA for those whose first language is not English

Action items for this goal will include expanding these initiatives:

- Continue working with DEI and HRS to establish translation protocols for consistent communications and access to UVM-sponsored initiatives
- Provide DFA resource rooms for translation services, training, education, etc.
- 7. Improve level of ADA compliance on DFA websites and other online content
 Action items for this goal may include:
 - Establish DFA web content team to ensure timely and current information is available
 - Inventory web pages & online content to track maintenance schedule
 - Incorporate web accessibility best practices
 - Continue incorporating accessibility guidelines into event/meeting planning

8. Decrease the physical accessibility barriers in DFA spaces

Action items for this goal may include:

- Provide accessible requirements for those attending DFA in-person events
- Incorporate physical accessibility best practices
- Assess DFA physical barriers and develop remediation plan



Review Schedule

Spring/Summer/Fall/Winter 2023

March – July

- Establish an engagement work group
 - Organize staff & leadership engagement opportunities to identify initiatives that will best support reaching our goals
 - Develop complete DFA IE Plan with identified measures, resources, timelines

August – December

• Establish an implementation advisory group



Process (to date)

DFA IE Committee (October 2022 – February 2023)

Sources used to develop overarching goals

- 2022 OIRA Campus Climate Survey data
- Campus Plan
- Facilities Sustainability Plan
- Previous DFA Inclusive Excellence Plans
- OIRA DFA Demographic headcount
- DFA Inclusive Excellence Action Plan Committee anecdotal information
- DFA leadership feedback